



COVID-19 Information as of April 23, 2020
Answers to Frequently Asked Questions for
Families and Counselors

What if my student can't take the SAT/ACT? Will SUNY change its testing requirements?

At this point, we have not changed our admissions requirements for the Class of 2021. We are hopeful that students will have an opportunity to take their exams in time for application review. If students are seeking admission for Fall 2020, please encourage them to [contact the admissions office](#) at the campuses to which they have applied.

What if my students' transcripts are missing letter grades?

We understand that student transcripts may look different for the spring. Students will not be penalized if their transcripts are missing letter grades or regents exam scores. The application review process takes multiple measures into account.

Has SUNY changed the deadline to make a tuition deposit?

Several SUNY campuses have moved their deposit deadlines to June 1. You can view a list of current deadlines [here](#).

Will SUNY offer summer EOP programs online?

All 49 SUNY campuses with Educational Opportunity Programs will provide online pre-freshman summer programs for entering EOP students. To help close the technology gap, the Office of Opportunity Programs will provide loaner laptops to participating students.

What virtual opportunities exist to visit SUNY campuses?

Students can find virtual information sessions on our [Events page](#). Additional online events offered by SUNY campuses can be found on the [Visit a Campus page](#). Finally, virtual tours for each campus can be found by viewing individual [Campus Profile pages](#).

What if my student is unable to obtain documentation of public assistance for EOP eligibility?

SUNY campuses will accept letters from school counselors documenting the amount received in public assistance in 2018 for initial review. However, official documentation must be provided as soon as possible, but before the start of the fall semester, to clear the students for economic eligibility.

How can my student mail paper EOP documents to the Application Services Center?

Please contact the Recruitment Response Center at askSUNY@suny.edu. The ASC will be able to mail a postage paid envelope to your student.

How can my student send EOP documents electronically to the Application Services Center?

Please contact the Recruitment Response Center at askSUNY@suny.edu. They will be able to work with the student to submit documents electronically.

Can I send an unsigned fee waiver request to the Application Services Center?

The ASC will accept an unsigned fee waiver request together with an email assurance from the student's school counselor that the applicant meets the criteria for the waiver. Fee waiver requests can be emailed to askSUNY@suny.edu.

If a student's parents are now unemployed, can the student receive an application fee waiver?

Yes, SUNY will consider a student for a fee waiver due to economic hardship, provided the student supplies a letter from the employer confirming the recent job loss.